# Broadband and Civic Empowerment Curriculum

Session 2: Healthcare & Wellness Resources

#### Prepared by

- University of Illinois Community Data Clinic
- Cunningham Township Supervisor's Office
- Champaign-Urbana Public Health District
- Housing Authority of Champaign County
- Project Success of Vermilion County, Inc.

#### **Session Outline**



You may read: "The questions we will ask today are about your experiences and potential complications in accessing digital connectivity. You may feel uncomfortable answering some questions. However, we are never judging you or your preferences, we just want to expand a description of these perspectives based on participants' lived experiences. You can skip any questions that you do not want to answer or say 'I do not wish to answer' Thank you for your participation!"

Purpose	General questions	Activities / Research technique
Assess participant's broadband interests and experiences in health promotion and	<ul> <li>The last time you or a household member was sick: Where do you get health information? (who do you go to?) Or any program relevant for you? (as a patient or client)</li> <li>Are there health related programs or services you are</li> </ul>	* Present the resource to the participant. * Have you ever used this resource?
healthcare  • Get a better sense of what community members need? Or new programs to share with them	<ul> <li>interested in learning more about (e.g. for children, yourself, other family)?</li> <li>Do you use any kind of app, website, or device to access health programs?</li> <li>What failures/challenges are you experiencing with these services?</li> <li>Have you ever participated in telehealth services?</li> <li>Do you use social media to know about health promotion?</li> <li>Are there any programs or services you would recommend to other community members?</li> </ul>	Resources to explain:  * Find COVID tests  * Application for Benefits Eligibility  * Champaign County Health Care Consumers Get a better sense of what community members need or new programs to share with them



# Introduction



https://vchd.org/ https://www.c-uphd.org

#### Resourcesfor

- Physical activity
- Well Woman Visits
- Adolescent health
  - Tobacco initiatives

# Free COVID-19 TEST Kits-Resources

# Place Your Order for Free At-Home COVID-19 Tests

As of November 20, 2023, residential households in the U.S. are eligible for another order of #4 free at-home tests from USPS.com.

- Each order includes #4 individual rapid antigen COVID-19 tests (COVIDTests.gov has more details about at-home tests, including extended shelf life and updated expiration dates)
- If an order has not been placed for your address since the program reopened on September 25, 2023, you can place# 2 orders now
- Orders will ship free

#### Important Info about Expiration Dates:

Tests may show "expired" dates on the box, but FDA has extended those dates; see the full list of extended expiration dates.





COVID Home Tests | USPS

# Get free at-home COVID-19 tests this winter

Every U.S. household is eligible to order 4 free at-home COVID-19 tests.

**Order Free At-Home Tests** 

Need help placing an order for your at-home tests? Call <u>1-800-232-0233</u> (TTY <u>1-888-720-7489</u>).



# **Health Insurance Access**

# **Application for Benefits Eligibility**





Help to Buy Food



Healthcare



Cash Assistance



**Community Supports** 



**Medicare Savings** 

- Helping people in Illinois lead healthy and independent lives.
- Website for applying for and manage your healthcare, food, and cash assistance benefits.
- Screening tool to qualify (15 min)

https://abe.illinois.gov/abe/access/

Community Data Clinic August 2022

## All Kids Program by Illinois Department of Healthcare and Family Services

#### Requirements

Who can get All Kids? Children can get All Kids health insurance if:

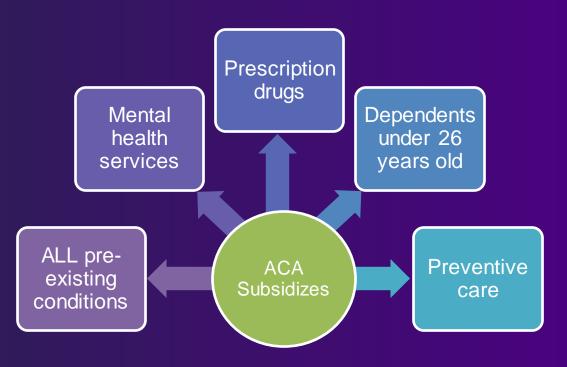
- They live in Illinois.
- They are age 18 or younger.
- They meet the <u>insurance</u>
  <u>requirements for All</u>
  Kids.
- Their family's income meets the All Kids
  Income Limit.



About All Kids | HFS (illinois.gov)

## Affordable Care Act / "Obamacare" / Marketplace

It is a platform to help provide some subsidy to people seeking affordable health insurance.



## Marketplace Enrollment Challenges

Marketplace enrollment can be confusing and overwhelming for subscribers:

- Open enrollment and Special enrollment periods selection.
- They have 5 different options of plans to choose (different prices, and services).
- Amount of technical terms to learn (e.g., deductibles, premium tax credit).
- Relationship with Medicare and Medicaid.



## Tips to Succeed in a Marketplace Enrollment

#### **Find Advice**

Take advice from an independent organization to help you with enrollment and plan selection.

#### **Enrolling dates**

- Open enrollment: Nov 1st to Jan 15<sup>th</sup> for the next year.
- Special enrollment period: anytime when you find a job with uncovered insurance!

Estimate income: prefer to go higher to avoid taxes issues.

#### Select your plan

- Understand deductibles and co-payments to avoid expensive payments.
- Check whether your preferred doctor belongs to your new plan network.
- Check how your prescriptions are covered by your plan.

## Need help with health insurance?

## We've got you covered!

- ✓ Marketplace ("Obamacare"/ healthcare.gov)
- ✓ Medicaid
- ✓ All Kids
- ✓ Medicare Part D & Advantage plans\*
- ✓ Employee health insurance ◆
- ✓ Retiree health insurance ◆

... and more!

\* We also help with applications for financial assistance programs like Extra Help and Medicare Savings Program.

# Champaign County Health Care Consumers

Trained, certified, and experienced staff.

Attention in English and Spanish.

All services are free.

Hours: Monday – Friday, 9am – 5pm

Contact:

Phone: (217) 352-6533

Email: cchcc@cchcc-il.org

Address: 44 E Main St. Suite 208, Champaign, IL 61820

https://www.healthcareconsumers.org/

Unsure of what you might be eligible for, or would like help applying? please contact CCHCC at (217) 352-6533

◆ CCHCC can help people understand their benefits through their employer or their retirement options. CCHCC does not enroll in their employer/retiree benefits.

# **Health Care Expenses Resources**

#### **Mobile Health Clinic**

- Affordable, non-urgent medical services to neighborhoods near you
- Full-service walk-in clinic, is available to the entire family and is serving your neighborhood.
- Call (217) 365-7928 for locations and times near you (mostly at Champaign and Bloomington)

- or -

Browse http://carle.org/MobileHealthClinic







## Champaign County Christian Health Center

- A ministry-based healthcare center providing free and quality healthcare services.
- Services Include:
- ✓ Primary Care
- Screenings
- Dental Health
- Prayerful Support

- Mental Health Care
- ✓ Nutritional Counseling
- ✓ Interpreting Services
- ✓ Pharmacy Assistance

- In-Person Clinical Hours
  - ✓ Every 2nd and 4th Tuesday & Wednesday 5:30-8:30 pm
- Telehealth Hours
  - Monday-Friday 8am-8pm
- Call to Schedule Appointment
  - (217) 398 2914
- Location for In-Person Visits
  - 1401 S. State St, Suite #B, Champaign, IL 61820

Website: www.ccchc2003.org/

#### **Promise Healthcare – Frances Nelson**

- A health center with staff physicians dedicated to providing primary health care to the underserved in our community.
- Accepts most insurance, Medicaid, and Medicare. A sliding fee scale is available, and they treat anyone regardless of their ability to pay.
- Location & Phone
  - 819 Bloomington Road, Champaign, IL 61820
  - √ (217) 356 1558 (Medical Appt)

# Website: www.promisehealth.org/



#### Health Center Services:

- COVID Testing
- COVID Vaccinations
- Primary Care
- Walk-in Clinic
- Prenatal Care
- School Physicals
- Sports Physicals
- Psychiatry
- Counseling
- Women's Health
- Dental Care
- · Medication Assistance
- Social Services
- Lab Services
- 24 Hour Nursing Service

#### Community Health Services:

- Enrollment Services
  - Medicaid
  - Medicare
  - Marketplace
- Education Assistance
- Resource Assistance

#### **Dental Services:**

- Extractions
- Restorations
- Cleanings
- Full Exams
- Dental Health Education
- Limited Urgent Care

## **GoodRx: Prescription Saver**



- Free mobile app and website that helps finding the lowest prescription prices in your neighborhood.
- Use the price comparison resource to save up to 80% on virtually all FDA-approved drugs—brand-name and generic.

https://www.goodrx.com/

- 1) Compare prices
- 2) Get free coupons
- 3) Show to your pharmacist



#### Carle Financial Assistance



- Free or discounted care through Carle financial assistance programs
- General Guidelines About the Program:
  - Eligibility is based on your household's adjusted gross income
  - Carle's Case Management department will be happy to help you fill out application forms
  - ✓ Discounts will extend for one year from the date of approval and are renewable
  - Uninsured hospital patients who meet certain requirements may qualify for an uninsured discount through Carle's Illinois Hospital Uninsured Patient Discount Program

https://carle.org/Patients-Visitors/Financial-Assistance

#### **OSF Financial Assistance**

- Free or discounted care through OSF financial assistance programs. In addition to offering discounts required by law, OSF HealthCare offers financial assistance for medically necessary healthcare services to those who qualify.
- Resources available on the website are provided in English, French, Espanol, and Polksie.
- General Guidelines About the Program:
  - Eligibility is persons of every faith and ethnic background, regardless of their ability to pay.
  - ✓ Some families may qualify for discounted health care through the Illinois Uninsured Discount Act or Healthy Michigan law.
  - Call: (800) 421-5700 (Mondays- Fridays: 8 a.m. 4:30 p.m.)
  - Website: Financial Assistance | OSF HealthCare
  - ✓ Link to submit financial assistance form: <a href="https://x.osfhealthcare.org/patients-visitors/billing-insurance/financial-assistance/apply-financial-assistance">https://x.osfhealthcare.org/patients-visitors/billing-insurance/financial-assistance/apply-financial-assistance</a>

## **PACE Center for Independent Living**

- PACE is an organization run by and for people who have disabilities.
- Services Provided:
  - Deaf services and the Visual Impairment North of 55 Program
  - Benefits, Housing, Jobs, and Transport services.
  - Advocacy; Information & Referral; Peer Counseling.
  - Transition Services (Nursing home diversion program and a school-based program for youth).

Address: PACE, Inc., 301 S. Vine Suite 211, Urbana, Illinois 61801.

**Phone**: (217)-344-5433; Video Phone: (217) 689-0289;

Email: info@pacecil.org; Fax: 217-344-2414.

**Website**: Home - PACE (pacecil.org)

# **Food Pantries Resources**

# \*

## Food Resource Guide for Urbana-Champaign

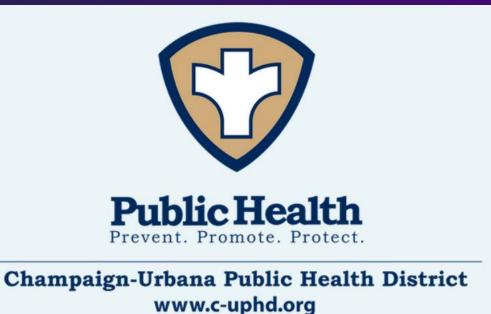


Cunningham Township Supervisor's Office 205 W Green St, Urbana, IL, 61801 Office:217-384-4144 www.cunninghamtownship.org

Food Resource Guide for Urbana-Champaign

#### Champaign Urbana Public Health District Food Pantry

**List and Details of Food Pantries in Champaign County** 



Food Pantry List December 2023 (c-uphd.org)



# Free Nutrition Classes INEP Kitchen Winter 2024

Join other parents and Extension staff for a series of 7 classes on a variety of food and nutrition topics. Each class will include a variety of healthy cooking demonstrations as well as some fun activities. These sessions are FREE, but registration is required. The following are a sampling of some of classes that may be offered

Register and details here

Registrations | Illinois Extension

#### **Fun With Food**

Classes

Let's Keep Our Food Safe - Feb 14

Getting to know MyPlate - Feb 21

Children - Feb 28

What's for Dinner? - March 6

Plan, Shop, \$ave - March 13

Shop for Value, Know the Facts - March 20

What's the Scoop on Fast Food - March 27

#### **Mobile Market**

- Access to fresh and nutritious foods
- Every Wed and Thu from 9 AM to 1 Pm
- Locations (check schedule)
  - Church of the Living God: 312 E. Bradley Ave.,Champaign
  - ✓ Illinois WorkNet: 1307 N. Mattis Ave., Champaign
  - Carle on Broadway: 221 N. Broadway Ave.,Urbana
- Call (217) 377-5358
  - or Browse

https://www.fourosprey.org/mobile-market





# Eastern Illinois FOODBANK-Operates in Counties of Eastern Illinois

Eastern Illinois foodbank exists to alleviate hunger in eastern Illinois

**Serves 18 counties** in Eastern Illinois

#### 1.5 million

people served through our food mobile distributions and network of food pantries

**10.8 million** Pounds of food distributed



<u>VERMILION COUNTY : Find Help : Eastern Illinois Foodbank (eifoodbank.org)</u>

# **Vermilion County Resources Only**

## **Community Services Directory**



- Dental assistance
- Medication discount programs
- Rx Assistance
- SingleCare Health Prescription Savings Card
- Find more resources and contact info at <a href="https://vchelp.org/service/list/?c=3">https://vchelp.org/service/list/?c=3</a>

# Do you know any programs or services you would recommend to other community members?



## Abriendo Caminos Clearing the Path to Hispanic Health



https://www.facebook.com/abriendocaminos2/

Lifestyle
Medicine
Upcoming Events:
Basis of a Healthy
Diet

Location: 201 W Kenyon Ave Immigrant Cooperative in CUPHD basement

Basis of a Healthy Diet: Nov 27th 2-3pm

Be Your Own Detective With Nutrition: Dec 4th 2-3pm

The Problem With Processed Foods: Dec 11th 2-3pm Learn about different macronutrients and food groups, benefits of each, and what healthy eating means!

Learn how to read a food label, how to tailor the right foods into your lifestyle, and if you need a multivitamin/supplement

Learn about whole food education and how it can support your health.

#### PLUS:

 Get free food at each event!



lifestylemedicine@avicennaheaith.org



# Valley Professionals Community Health Center

- A location in Caguya, Indiana 55 min driving from Hoopeston or Champaign
- Dental services are especially affordable
- https://valleyprohealth.org/



#### **Primary Care**

Primary care includes the treatment of acute and chronic illnesses, as well as check-ups and more.



#### Dental

Dental includes everything from preventative care to emergency and restorative services.



#### **Behavioral Health**

A variety of services that suit all family needs, including individual and family counseling.



#### **Patient Resources**

RN Care Managers and Community Resource Navigators are ready to support you with all your needs.

### **Water Drink Reminder**



- Do you drink enough water?
- Do you always forget to drink water regularly?
- A water tracker app to help you develop good habits of water drinking!
- This water tracker app reminds you to drink water every day to keep you hydrated
- Ask permission of your health professional if you have special conditions for fluids ingestion
- Available in English. Disponible en español
- Find it in Google Play and Apple Store



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Danielle Chynoweth, Jessica Black, Brian Hagy, Chris Evans, and Penny Grant Cunningham Township Supervisor's Office

Thank you! For more information, please visit https://communitydata.illinois.edu