## Broadband and Civic Empowerment Curriculum

**Session 3: Tax Preparation & Financial Security** 

#### Prepared by

- University of Illinois Community Data Clinic
- Cunningham Township Supervisor's Office
- Housing Authority of Champaign County
- Project Success of Vermilion County
- Urbana Public Library



## **Session Outline**

Purpose	General questions	Activities / Research technique
<ul> <li>Assess participant's broadband interests and experiences in tax preparation and personal finances</li> <li>Get a better sense of what community members need? Or new programs to share with them</li> </ul>	<ul> <li>The last time you made a significant expense? How did you plan it? Did you use any internet resources to make a budget or follow these expenses?</li> <li>How do you prepare your taxes? Does someone in your household help you with it?</li> <li>Are you familiar with credit scores? Have you ever checked or used your credit score?</li> <li>Do you use any kind of app, website, or device to access personal finances, budgeting or tax preparation?</li> <li>What failures/challenges are you experiencing with these services?</li> <li>Do you use social media to know about personal finances?</li> <li>Are there any programs or services you would recommend to other community members?</li> </ul>	<ul> <li>Semi-structured interview with guided questions</li> <li>Present the resource to the participant.</li> <li>Have you ever used this resource?</li> </ul>

## **Session Agenda**

- 1. Check-in from previous meeting
- 2. Review Resources
  - a. Tax Preparation
  - b. Tax Information / Services for Non-English Speakers
  - c. Financial Management
  - d. Additional Resources
    - Financial Budgeting
    - How to Avoid Scams
- 3. Announcements for next meeting





## **Tax Preparation Resources**



### Volunteer Income Tax Assistance (VITA) Program | Salt and Light

#### About:

- Starting February 1st
- The University of Illinois' VITA program offers FREE tax assistance. Potential donation requested by service administration. Please verify
  - Low- to moderate-income (gross income less than \$60,000),
  - Elderly (over age 60),
  - Limited English speaking taxpayers
  - Those with disabilities.

#### Location:

- Salt & Light (1819 Philo Road, Urbana)

#### Contact information

- Call 217-300-4784
- Email <u>vita@business.illinois.edu</u>.
- Website:<u>https://giesbusiness.illinois.edu/accountancy</u> /vita-program

## **Do You Have?**

- Photo ID for yourself and your spouse (your spouse must be present if you plan to file a joint return)
- Social security cards or ITIN letters for yourself, your spouse, and all dependents
- All tax forms you received such as Form W-2 and Form 1099
- Form 1098-T if you are a college student
- Real estate taxes paid and PIN number if you own your home

## ARP Tax-Aide, Senior Services of Champaign County

#### About

- Service is offered yearly February 1 April 18.
- Free service can answer most of the tax issues faced by middle- and low-income taxpayers
- Ages 60 and older.
- Volunteers are trained by the IRS, through a Tax Counseling for the Elderly (TCE) grant.
- Multiple Locations in IL

Service Location Finder:

<u>https://www.aarp.org/money/taxes/aarp\_taxaide/loca</u>
 <u>tions.html</u>

#### Champaign Main Public Library

- Tue, Thur, Friday 09:15 AM 04:30 PM
- Saturday 09:15 am 01:00 pm
- 200 W Green St, Champaign, IL, 61820
- Appointment Required | Call (217) 359-6500

#### **Rantoul Public Library**

- Mon, Thur 9 AM -12 PM, 1 PM 4PM
- 106 W Flessner Ave, Rantoul, IL, 61866
- Appointment Required | Call (217) 893-3955

#### Decatur Macon County Senior Center

- Mon Friday 8:30 am 12 PM
- 1430 N 22nd St, Decatur, IL, 62526-5106
- Appointment Required | Call (217)429-1239 <sup>6</sup>

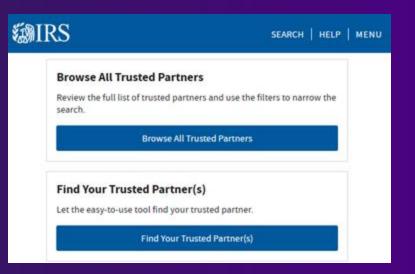
#### **IRS Free File Guided Tax Preparation Options**

#### About

- Do your taxes online for free with an IRS Free
   File provider.
- If your adjusted gross income (AGI) was \$73,000 or less, review each provider's offer to make sure you qualify.
- Some offers include a free state tax return.

#### What you Need

- Income statements like W2s or 1099s
- Adjustments to income
- Dependent and spouse information, if applicable
- Prior Year AGI or Prior Year Self-Select PIN



#### **Browse All Service Providers**

https://apps.irs.gov/app/freeFile/browse-all-offers/

#### IRS Free File Online Lookup Tool

https://apps.irs.gov/app/freeFile/general/

# Tax information/ Services for Non-English Speakers

#### The Refugee Center | Centro de Refugiados

#### Services Provided

- 1. Social Services
  - a. Case Management and Counseling
  - b. Tutoring and opportunities for children
  - c. Health Education Programs
- 2. Mediation Services
  - a. Provides an interpreter for you job, doctor visit, school appointments, etc.
  - b. Help applying for government benefits
- 3. Language Assistance
  - a. Help with paperwork for citizenship, asylum, residency and other immigration issues
  - b. Translations in English, Spanish, French, Vietnamese, Russian, Cantonese, Mandarin

refugee center in a los in los of the other constants, and migrant families since 1980.

- Location:
  - 201 West Kenyon Road, Suite 4D Champaign, IL United States 61820
- Email: admin@ecirmac.org
- Phone: 217-344-8455
- Office open 9am-5pm M-F or by appointment
- Website: <u>https://www.therefugeecenter-</u> cu.org/

## El IRS en Español



Website: https://www.irs.gov/es

## **Financial Management Resources**

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## FINANCIAL MANAGEMENT

## Why is credit score important?

#### 4 Credit Score Myths

#### How Your Credit Score Affects Your Buying Power

The higher your credit score, the lower your interest rate, and ultimately your monthly mortgage payment.

FICO <sup>®</sup> Score	APR	Monthly Payment
760-850	4.170%	\$1,462
620-639	5.759%	\$1,752

30-year fixed-rate / \$300,000 loan

Excellent	<b>Very Good</b>	<b>Good</b>	Fair	<b>Very Bad</b>	
800-850	740-799	670-739	580-669	300-579	

## THINGS TO AVOID NOT TO DAMAGE YOUR CREDIT

- 1. Do not miss payments
- 2. Do not overspend with credit
- 3. Positive credit history cards are better not to close
- 4. Do not apply for loans too often
- 5. Do not rely on credit cards to much

Sources: Boomtown Production Consumer, Wells Fargo Bank, https://www.ustarcash.com/



### | Money Matters Financial Education Classes

About:

- Heartland Bank Money Matters Program has classes to assist you in building or repairing your personal credit.

#### In-person Class Dates (link here)

Champaign County Regional Planning Commission - 1776 E. Washington St.

- Tuesday, Feb 20 5:30 7:00pm
- Tuesday, May 28 5:30 7:00pm

(Peoria, IL) METEC - 2605 W. Krause Ave.

- Tuesday, Feb 13 5:30 7:00pm
- Tuesday, March 12 5:30 7:00pm

#### Online Classes

- <u>Sign-up link</u>
- Tuesday, Jan 30th
- Tuesday, Feb 27
- Tuesday, March 26
- Tuesday, April 30th

5:30 - 7:00pm

- 5:30 7:00pm
- 5:30 7:00pm
- 5:30 7:00pm

#### **Contact information**

- Cal(217) 378-7100 (Ext 5061)

Website: <u>https://www.hbtbank.com/money-</u> matters-financial-education-classes#champaign

#### **Other Resources:**

FDIC Financial Education Center

- Topics
  - Buying a Home
  - Borrowing Basics
  - Managing Dept
  - Building Savings

#### Website:

https://playmoneysmart.fdic.gov/games

Community Data Clinic



## Credit Repair/Builder Loan Program

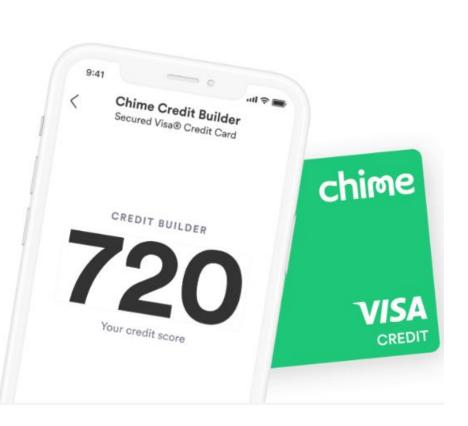
- Money Matters Small Dollar Loan Program at Heartland Bank
- Building or repairing individuals' personal credit
- Loans ranges between \$500 and \$1,500
- Credit is built as on-time monthly payments
- Requirements:
  - Designed for a single borrower only.
  - Proof of identity, address, and 6 months verifiable income.
  - Certificate of Completion from a Money Matters Financial Education Class
  - Money Matters Financial Education Class: A 1.5-hour class offered online as well as in-person in Bloomington, Champaign, Chicago (completamente en español), Peoria
- More information: <u>https://www.hbtbank.com/credit-repair-builder-loan-program</u>

## **Chime Credit Builder**

Chime Credit Builder Secured Visa® Credit Card

- 1. No annual fee or interest
- 2. No credit check to apply
- 3. No minimum security deposit required
- 4. Build your Credit by Daily purchases
- 5. Build a better future.
- 6. Apply Online through Link below.







Monthly series of **six free webinars** on improving financial well-being. Registration is Must.

- Psychology of money,
- Cost of debt,
- Understanding credit,
- Strategies for debt repayment, Saving strategies, and keys to financial security in a nonjudgmental environment.
- Via Zoom monthly on Wednesdays at 11am (CST) from February 14 July 10.
- Continuing Education Units Available! Emily Harmon, ebaine@illinois.edu.

## **B** MyCommunity Home Loan

- Assist individuals who may not qualify for traditional banking products but hope to own a home
- Special loan terms and qualifications to build a record of payment, as well as benefits for the mortgage process.
- Lower down payment requirements
- No mortgage insurance premiums
- Do not need to be first-time homebuyer
- Compatible with down payment assistance programs and gift from a family member
- Eligibility:
  - The borrower and co-borrower must complete homebuyer education.
  - Total annual household income must be below 80% of the HUD income limits, or home must be in the low-to-moderate income communities.
- https://www.busey.com/mortgage/products-and-services/mycommunity-home-loan

Community Data Clinic



- A non-profit organization formed in 1974 with a mission to provide consumers with the financial education and debt relief options needed to ensure they are on the right path to financial freedom.
- Focused on Credit Building, Debt Relief, and Housing Assistance
- FREE debt analysis and talk with a financial coach for:
  - Review participant finances.
  - Discuss debt relief options
  - Create an action plan
- Call to 1 (800) 431 8157

https://credit.org/

## **Credit Karma Free Credit Monitor**

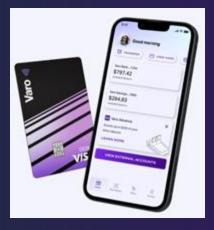
- Get FREE credit monitoring on your mobile or laptop
- Receive notifications when important changes to your credit reports happen.
- Spot errors, inconsistencies or signs of identity theft on your credit reports
- Find assistance to dispute errors on your credit report
- Receive alerts if your information has been exposed in a data breach
- Works for Equifax or TransUnion but not FICO



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#### https://www.creditkarma.com/credit-monitoring

## Easy Banking: Varo Bank



- All-mobile bank account app
- Education service for adults/families
  - Smart Money Basics
  - Owning a Home
  - Small Business Essentials



No credit check



No minimum balance



No monthly fees



No overdraft fees — we help you spend only what you have<sup>1</sup>



55k+ fee-free Allpoint ATMs in places you already shop at: Target, CVS, and Safeway<sup>2</sup>

https://www.varomoney.com

## Passbook



Passbook is a new way to store, spend, and send money, designed specifically for immigrants living and working in the United States.

- Fund your account with mobile check deposit, cash deposit, or bank account transfers. All with no minimum deposit requirements.
- Get \$2 cash back when you send money internationally using Remitly.
- Use everywhere Visa debit cards are accepted, even for car rentals and hotels.
- Get cash back with purchase at retail stores, or access any of over 2M ATMs worldwide.

#### https://www.passbook.app/



#### WHAT'S A BUDGET?

A game plan for telling your money what to do.

#### WHY'S BUDGETING IMPORTANT?



Reduce stress at the end of the month Avoid debt

Avoid living paycheck to paycheck



#### WHAT'S THE GOAL OF MAKING A BUDGET

Reduce stress at the end of the month Avoid debt Avoid living paycheck to paycheck Accomplish your goals Retire with dignity

#### BUDGETING MYTHS

I can't buy what I want There's too much math I don't plan purchases

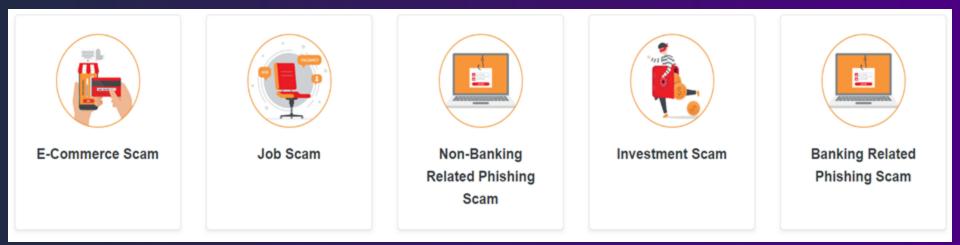


## Free Budget Spreadsheets and Budget tips

- Tracking several monthly expenses can make managing your money a little easier or planning for special projects
- Online form to input your monthly income and a wide range if expenses —so you don't miss anything.
- 50/30/20 budget breakdown (50% toward needs, 30% toward wants and 20% toward savings and debt repayment)
- <u>https://www.nerdwallet.com/article/finance/free-</u> <u>budget-spreadsheets-templates</u>

https://nursemoneytalk.com/

## **TOP 5 SCAMS**





#### IMPERSONATION SCAM: SPECIAL RISK AT TAX RETURN TIME!

This scam usually involves a phone call or in-app call (e.g., WhatsApp) from someone claiming to be a local government official (e.g., government official, police officer or court official), staff from a bank or telco

https://www.scamalert.sg/

## How to Avoid IRS Scams: Dos & Donts

#### Dos:

- Beware if someone calls claiming to be from the IRS. The IRS will always contact you by mail before calling you about unpaid taxes.
- Ask the caller to provide their name, badge number, and callback number.
  - Then call TIGTA at 1-800-366-4484 to find out if the caller is an IRS employee
  - If you confirm that the caller is from the IRS, call them back. Otherwise, report the scam call to TIGTA.

- Become familiar with what fraudulent IRS email messages look like.
- Verify the number of the letter, form, or notice on the IRS website.
- Be suspicious of threats. The IRS won't threaten to have police arrest you for not paying a bill.

## How to Avoid IRS Scams: Dos & Don'ts

#### Dont:

- Don't give in to demands to pay money immediately.
- Be especially suspicious of demands to wire money or pay with a prepaid debit card.
- Don't trust the name or phone number on a caller ID display that shows "IRS."
  - Scammers often change the name that shows on caller ID using a technique called spoofing.
- Don't click on any links in email or text messages to verify your information.



## **How to Report Fraud**



FEDERAL TRADE COMMISSION ReportFraud.ftc.gov

#### How it works



Tell us what happened Report a scam, a company, or an unwanted call.

TO DO:	
•	
•	
•	

Get your next steps Find out what you can do to protect yourself.



Help stop fraud

We use and share reports with our law enforcement partners to help with investigations.

#### Website: https://reportfraud.ftc.gov/#/

Do you know any programs or services you would recommend to other community members?

## More resources shared by our participants



Urbana School District #16 Employment Opportunities https://usd116.tedk12.com/hire/ind ex.aspx

> Free healthcare for the uninsured & underinsured (18+) Open Sundays 1-4pm (CUPHD Building) 201 W Kenyon Rd, Champaign, IL 61820 Patient & appointment line: (309) 306-1358 <u>https://www.avicennahealth.org/</u>



## Passbook



Passbook is a new way to store, spend, and send money, designed specifically for immigrants living and working in the United States.

- Fund your account with mobile check deposit, cash deposit, or bank account transfers. All with no minimum deposit requirements.
- Get \$2 cash back when you send money internationally using Remitly.
- Use everywhere Visa debit cards are accepted, even for car rentals and hotels.
- Get cash back with purchase at retail stores, or access any of over 2M ATMs worldwide.

#### https://www.passbook.app/



## **Credit Builder Loan**

- Credit builder loans are typically \$1,000 or less.
- Loan amount you borrow is set aside in a secured savings account or certificate of deposit (CD)
- Make fixed payments to achive a goal, tipically 6 to 24 months
- Credit is built as on-time monthly payments
- When the balance is paid off in full, you will access to the money minus any interest and fees
- Set a realistic monthly budget to make sure you can make on-time payments!
- Benefits:
  - Easier to qualify than traditional loans
  - Loans help establish and build credit over time
  - Can help you to build savings
- More information: <u>https://www.self.inc/</u>

## Acknowledgements

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Danielle Chynoweth and Jessica Black Cunningham Township Supervisor's Office

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Stephanie Burnett, Katie Difanis, and Kenyatta Rule Housing Authority of Champaign County

Thank you! For more information, please visit https://communitydata.illinois.edu

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